

## Rezonance - End User Licence Agreement

### 1 Introduction

- 1.1 These terms and conditions (**Terms**) are entered into between GridZync Pty Ltd (ACN 684 606 620) (**we, us or our**) and you, together the **Parties** and each a **Party**.
- 1.2 We provide a software application (**Application**).
- 1.3 You are accessing the Application as an authorised user of the account holder who is our client (**Account Holder**). If the Account Holder's agreement with us is suspended or terminated for any reason, your access to the Application will also be suspended or terminated.

### 2 Acceptance and Application Licence

- 2.1 By clicking on "I accept" (or similar button or checkbox) or by using or accessing the Application, you accept these Terms.
- 2.2 We may amend these Terms at any time, by providing written notice to you. By accepting or continuing to use the Application after the notice or 30 days after notification (whichever date is earlier), you agree to the amended Terms. If you do not agree to the amendment, you may cease accessing the Application.
- 2.3 Subject to your compliance with these Terms, we grant you an individual, commercial, non-exclusive, royalty-free, revocable, worldwide, non-transferable licence to use our Application in accordance with these Terms. All other uses are prohibited without our prior written consent.
- 2.4 When using the Application, you must not do or attempt to do anything that is unlawful or inappropriate, including:
  - (a) anything that would constitute a breach of an individual's privacy (including uploading private or personal information without an individual's consent) or any other legal rights;
  - (b) using the Application to defame, harass, threaten, menace or offend any person, including using the Application to send unsolicited electronic messages;
  - (c) tampering with or modifying the Application (including by transmitting viruses and using trojan horses);
  - (d) using data mining, robots, screen scraping or similar data gathering and extraction tools on the Application; or
  - (e) facilitating or assisting a third party to do any of the above acts.

### 3 Access to the Application

- 3.1 You may be required to register on the Application to access the Application's features or use a licence key provided by your account holder.
- 3.2 All personal information you provide to us will be treated in accordance with our Privacy Policy.
- 3.3 You agree not to share or transfer your access details with any other person or company (including any related bodies corporate, as that term is defined in the *Corporations Act 2001* (Cth)). We may record the access key details with your machine identity to verify use of the licence key.
- 3.4 You are responsible for keeping your access key details and your username and password confidential and you will be liable for all activity via your licence key. You agree to immediately notify us of any unauthorised use of your licence key or the Application.

### 4 Our Intellectual Property

- 4.1 You acknowledge and agree that any Intellectual Property or content (including copyright and trademarks) available on the Application, the Application itself, and any algorithms or machine learning models used on the Application (**Our Intellectual Property**) will at all times vest, or remain vested, in us or our licensors.
- 4.2 You must not exploit Our Intellectual Property for any purpose other than as reasonably contemplated by the Application and the details on our website, nor allow, aid or facilitate such use by any third party.
- 4.3 You must not, without our prior written consent:
  - (a) copy, in whole or in part, any of Our Intellectual Property (for example, to reverse engineer or discover the source code of Our Intellectual Property);
  - (b) alter or remove any confidentiality, copyright or other ownership notice placed on the Application.;
  - (c) reproduce, retransmit, distribute, disseminate, sell, publish, broadcast or circulate any of Our Intellectual Property to any third party; or
  - (d) breach any intellectual property rights connected with the Application, including (without limitation) altering or modifying any of Our Intellectual Property, causing any of Our Intellectual Property to be framed or embedded in another website, or creating derivative works from any of Our Intellectual Property.

### 5 Warranties

- 5.1 You represent, warrant and agree that:
  - (a) you will not use our Application, including Our Intellectual Property, in any way that competes with our Application or other software services, unless we have given prior written consent;

- (b) there are no legal restrictions preventing you from entering into these Terms; and
- (c) all information and documentation that you provide to us in connection with these Terms is true, correct and complete.

## **6 Liability**

6.1 Despite anything to the contrary, without limiting any rights you may have as a consumer under the Schedule 2 of the *Competition and Consumer Act 2010* (Cth) (Australian Consumer Law):

- (a) neither Party will be liable for Consequential Loss;
- (b) each Party's liability for any Liability under these Terms will be reduced proportionately to the extent the relevant Liability was caused or contributed to by the acts or omissions of the other Party or any of that Party's personnel, including any failure by that Party to mitigate its losses; and
- (c) we will have no Liability towards you in relation to these Terms or your use of the Application.

## **7 Access**

7.1 Should we suspect that you are in breach of these Terms, we may suspend your access to the Application while we investigate the suspected breach. Should we determine that you are in breach of these Terms, your access to the Application will be terminated immediately.

## **8 General**

- 8.1 **Assignment:** You must not assign or deal with the whole or any part of your rights or obligations under these Terms without our prior written consent.
- 8.2 **Disputes:** A Party may not commence court proceedings relating to a dispute without first meeting with the other Party to seek (in good faith) to resolve the dispute, failing which the Parties agree to engage a mediator to attempt to resolve the dispute. The costs of the mediation will be shared equally between the Parties. Nothing in this clause will operate to prevent a Party from seeking urgent injunctive or equitable relief from a court of appropriate jurisdiction.
- 8.3 **Force Majeure:** To the maximum extent permitted by law, we shall have no Liability for any event or circumstance outside of our reasonable control.
- 8.4 **Governing law:** These Terms are governed by the laws of Victoria. Each Party irrevocably and unconditionally submits to the exclusive jurisdiction of the courts operating in Victoria and any courts entitled to hear appeals from those courts and waives any right to object to proceedings being brought in those courts.
- 8.5 **Notices:** Any notice given under these Terms must be in writing addressed to us at the details set out below or to you at the details provided when you sign up to the Application. Any notice may be sent by standard post or email, and will be deemed to have been served on the expiry of 48 hours in the case of post, or at the time of transmission in the case of transmission by email.
- 8.6 **Severance:** If a provision of these Terms is held to be void, invalid, illegal or unenforceable, that provision is to be read down as narrowly as necessary to allow it to be valid or enforceable, failing which, that provision (or that part of that provision) will be severed from these Terms without affecting the validity or enforceability of the remainder of that provision or the other provisions in these Terms.

## **9 Definitions**

- 9.1 **Consequential Loss** includes any consequential loss, indirect loss, real or anticipated loss of profit, loss of benefit, loss of revenue, loss of business, loss of goodwill, loss of opportunity, loss of savings, loss of reputation, loss of use and/or loss or corruption of data, whether under statute, contract, equity, tort (including negligence), indemnity or otherwise.
- 9.2 **Intellectual Property Rights** means any and all existing and future rights throughout the world conferred by statute, common law, equity or any corresponding law in relation to any copyright, designs, patents or trade marks, domain names, know-how, inventions, processes, trade secrets (including the right to keep confidential information confidential), circuit layouts, software, computer programs, databases or source codes, including any application, or right to apply, for registration of, and any improvements, enhancements or modifications of, the foregoing, whether or not registered or registrable.
- 9.3 **Liability** means any expense, cost, liability, loss, damage, claim, notice, entitlement, investigation, demand, proceeding or judgment (whether under statute, contract, equity, tort (including negligence), indemnity or otherwise), howsoever arising, whether direct or indirect and/or whether present, unascertained, future or contingent and whether involving a third party or a party to these Terms or otherwise.

**For any questions or notices, please contact us at:**

GridZync Pty Ltd (ACN 684 606 620)

**Email:** [contact@gridzync.com.au](mailto:contact@gridzync.com.au)